



TERMS AND CONDITIONS RELATING TO PAYMENTS

1. Legal Entity

FOREFATHERS LIMITED (trading as “Forefathers” and “Forefathers Ltd.”) is a private limited company, registered in England & Wales as Company Number 7929212, under the terms of Companies Act 2006.

2. Services

Forefathers Limited provides genealogical, people tracing and other research services. The scope and aims and objectives of each project or piece of research, outputs to be delivered (whether electronically or physically, e.g. as hard-copy reports), and the project price or budget are agreed individually with the client before work commences. No physical goods are sold.

3. Return, refund and cancellation policy

If, after a piece of work has been agreed, and an advance payment has been made, you wish to cancel your project, any monies received will be refunded in full, with the exception of the following deductions:

- any work already carried out will be charged at the agreed hourly rate;
- any costs already incurred will be charged at cost;

4. Delivery policy

All outputs are delivered electronically by email or Google Drive, except where hard-copy outputs have been specifically agreed with the client.

5. Currencies

All transactions are to be made in pounds sterling (GBP).

6. Export restrictions

None apply